

SYMPOSIUM ON QUALITY MANAGEMENT FOR SUSTAINABILITY 26 – 27 AUGUST 2025, KUALA LUMPUR

DAY 1: 26 AUGUST 2025 (TUESDAY)

REGISTRATION AND OFFICIAL OPENING

TIME	PROGRAMME
08:00	Registration
08:30	Arrival of Guest
08:50	Arrival of Director General of Malaysian Nuclear Agency
09:00	<ul style="list-style-type: none">- Opening ceremony- Theme Speech “Driving Excellence Through Quality, Innovation, and Sustainability in a Dynamic World”
10:00	Refreshment and Photo Session

SESSION 1

TIME	PROGRAMME
10.30 - 11.30	Keynote 1: Embedding Sustainability in QMS Frameworks: Strategies for aligning ISO standards with environmental and social responsibility goals
11.30 - 12.30	Paper 1 : Sustainable Supply Chain Management: Leveraging QMS to ensure ethical sourcing, waste reduction, and resource efficiency
12.30 - 14.00	Lunch

SESSION 2

TIME	PROGRAMME
14.00 - 15.00	Keynote 2: Circular Economy Practices: How Quality Management supports the transition to circular business models
15.00 - 16.00	Paper 2: Building a Quality-Driven Culture: The role of leadership in fostering innovation, productivity and continuous improvement
16.00- 17.00	Paper 3: Stakeholder Engagement for Sustainability: Engaging employees, customers, and partners to align quality goals with sustainability objectives for Healthcare Management
17.00 - 17.15	Refreshment

17.15	End of Day 1
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DAY 2: 27 AUGUST 2025 (WEDNESDAY)

SESSION 3

TIME	PROGRAMME
08:30 – 09:30	Keynote 3: Climate Resilience and Risk Management in QMS: Identifying and mitigating risks associated with climate change impacts on operations
09:30 – 09:45	Refreshment
09.45 - 10.45	Paper 4 : Quality Standards and Climate Change Adaptation : Leveraging ISO standards to address requirements of analysis, investigation and scientific negotiations
10.45 - 11.45	Paper 5 : AI and Data Analytics in QMS: Driving Sustainable Business Practices Through Predictive Analytics and Process Automation
11.45 - 12.45	Paper 6 : Digitalisation for Real-Time Quality Monitoring: Leveraging IoT Technologies to Drive Sustainable Quality and Compliance
12.45 - 14.00	Lunch

FORUM

TIME	PROGRAMME
14.30 - 16.00	FORUM: Digital Transformation in Quality Management for Business Sustainability
16.00 - 16.30	Concluding Remarks & Closing
16.30 - 17.00	Refreshment
17.00	END